

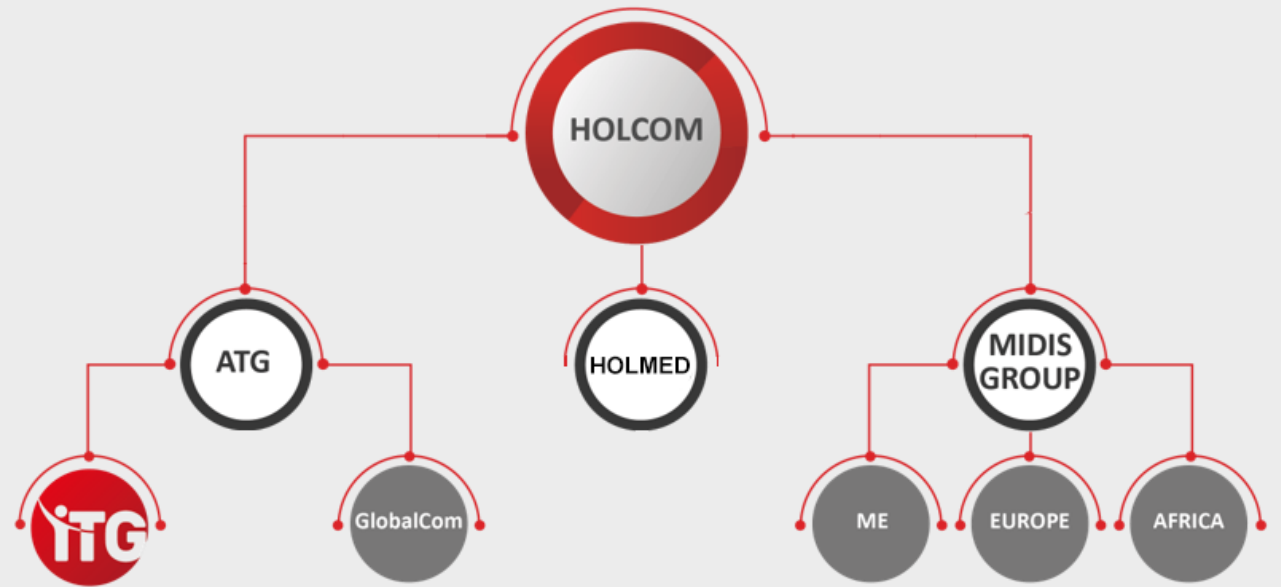
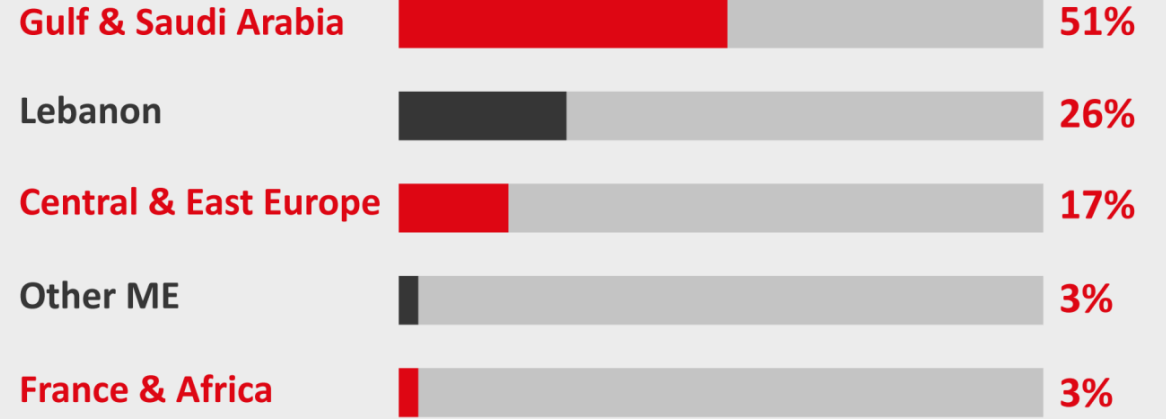
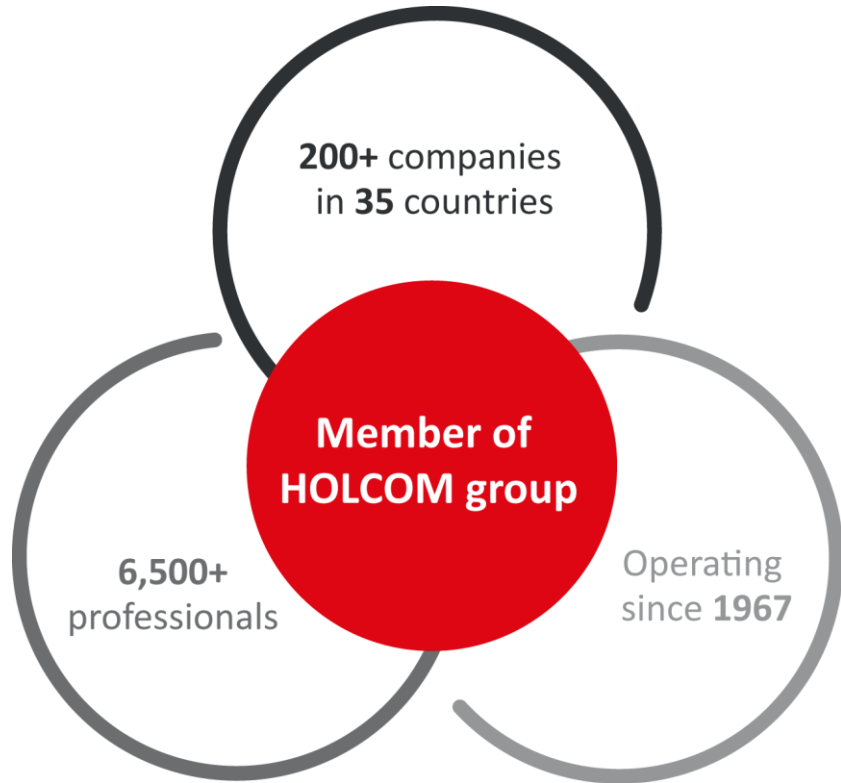


# CORPORATE PROFILE 2024

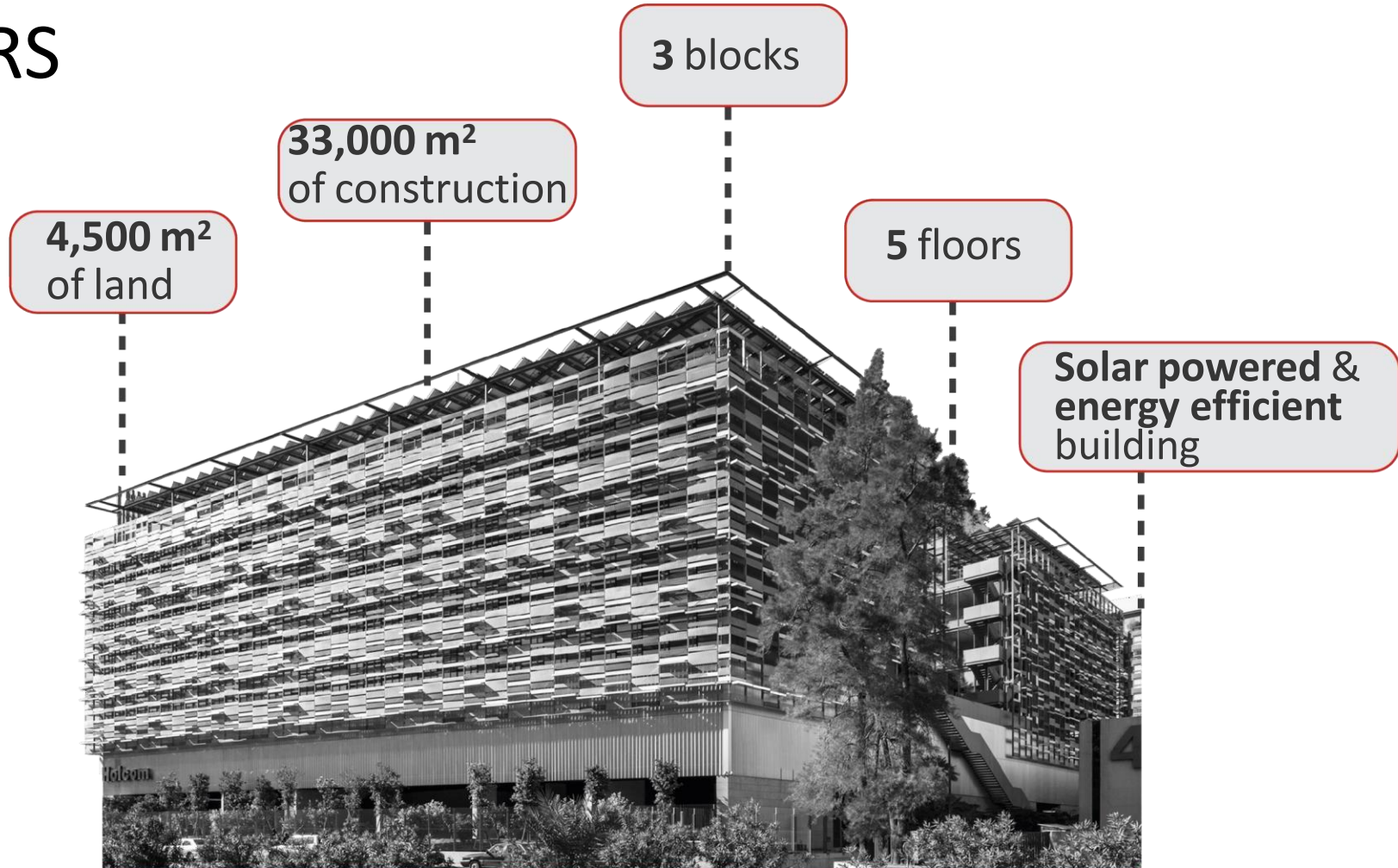
**Claude J. Bahsali**  
*Chairman & CEO*



# OUR ROOTS



# HOLCOM HEADQUARTERS



Finalist at MIPIM Award 2016,  
for “Best Office & Business Development”  
(MIPIM is an international real estate competition)

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# ITG AT A GLANCE

---

**50+**  
**Years**

**In  
Information  
Technology**

**Tier-1**

**Vendors**

**239**  
**MUS\$**

**Turnover  
(2023)**

**790+**

**Professionals**

# OUR MISSION & VISION



## MISSION

We are committed to empower our teams' capabilities to work ethically and diligently to deliver a wide range of superior technology products and services tailored to the exact needs of our customers. We also endeavor to meet our shareholders' and business partners' expectations.



## VISION

Innovative, inspired and motivated professionals providing value solutions to customers, driven by a partnership culture shaped by excellence.

# OUR HUMAN CAPITAL

**790+**  
professionals

Our most  
valuable  
assets

**ITG academy**  
for enrichment

**Partnership**  
principle

Career  
development  
& succession  
planning

# OUR AFFILIATES

## Distribution & Retail

**460estore**  
An ITG Company

**PCDealNet**

**X-TREME**  
LOGISTICS

## Enterprise & Services

**ABSEGA**

**CORRUS**

**Crystal**  
Networks

**MIDWARE**  
data systems

**TELESUPPORT**  
International

## Site & Power

**ECOSYS**

**MES**  
Mideast Energy Solutions

**MPS**  
Mideast Power Systems

## Software & Solutions

**AMIST**

**IMS**

**ITB**

**KLAREO**

**MDSL**

**PRIMEWARE**

**Direct**  
(Corporate & SMB)



**OUR  
GO-TO-MARKET  
MODELS**



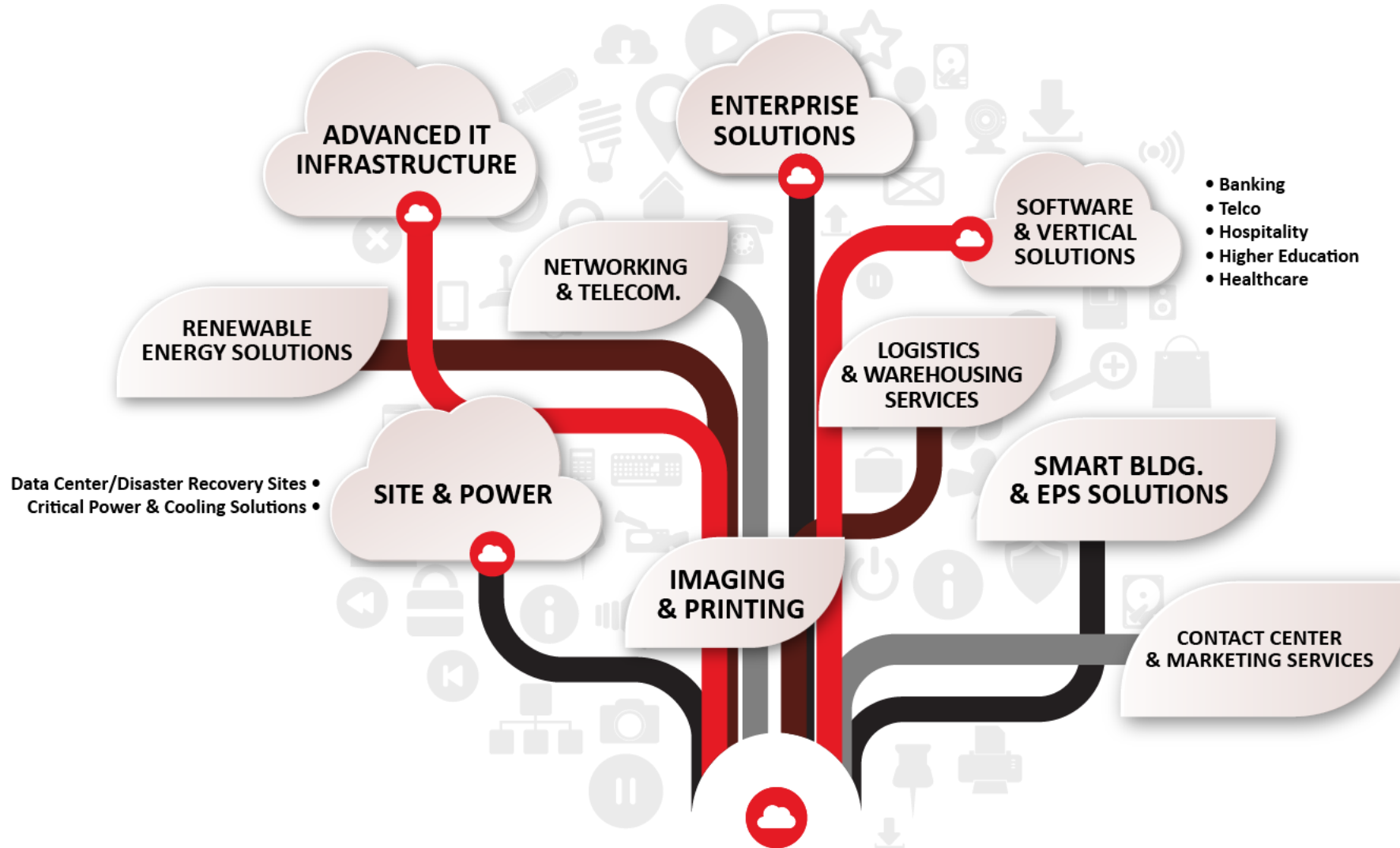
**Wholesale &  
Distribution**



# INTERNATIONAL PRESENCE

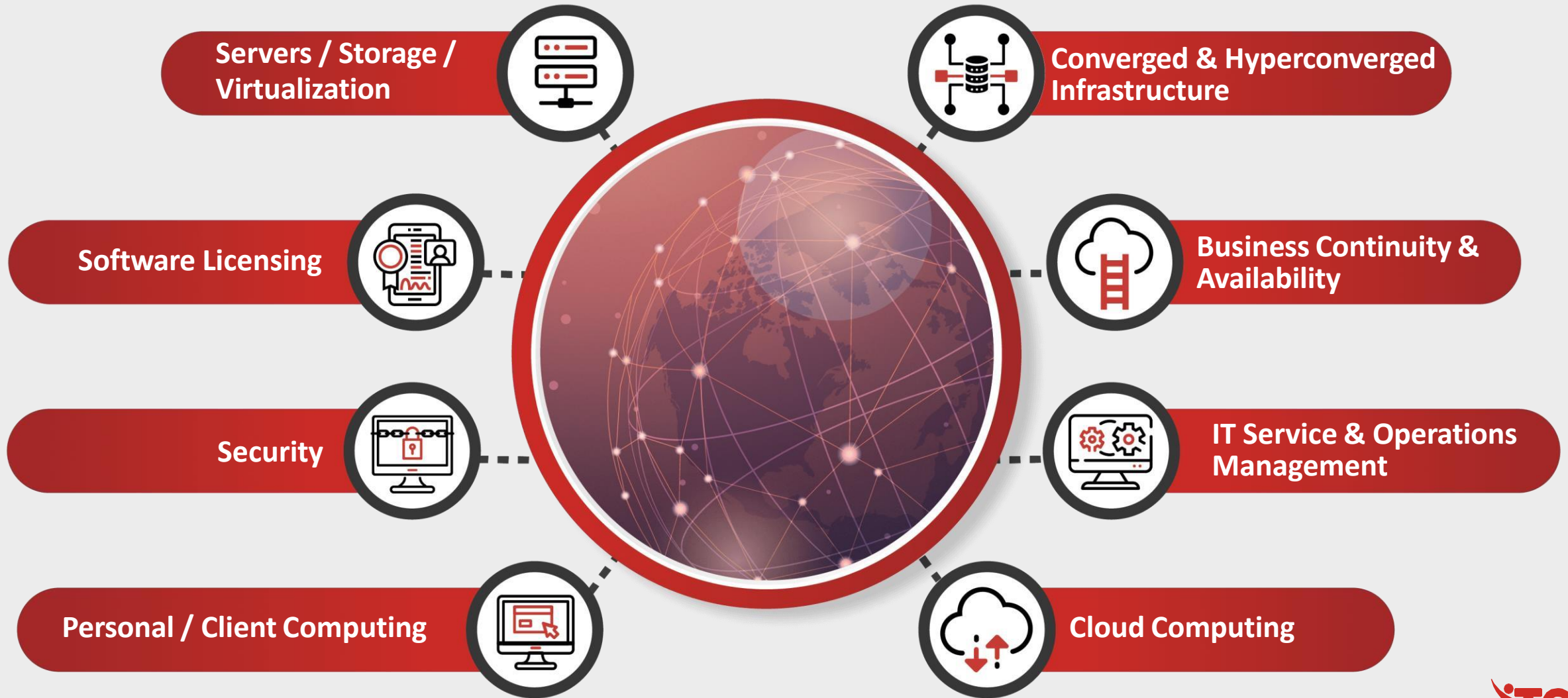


# OUR SOLUTIONS TREE



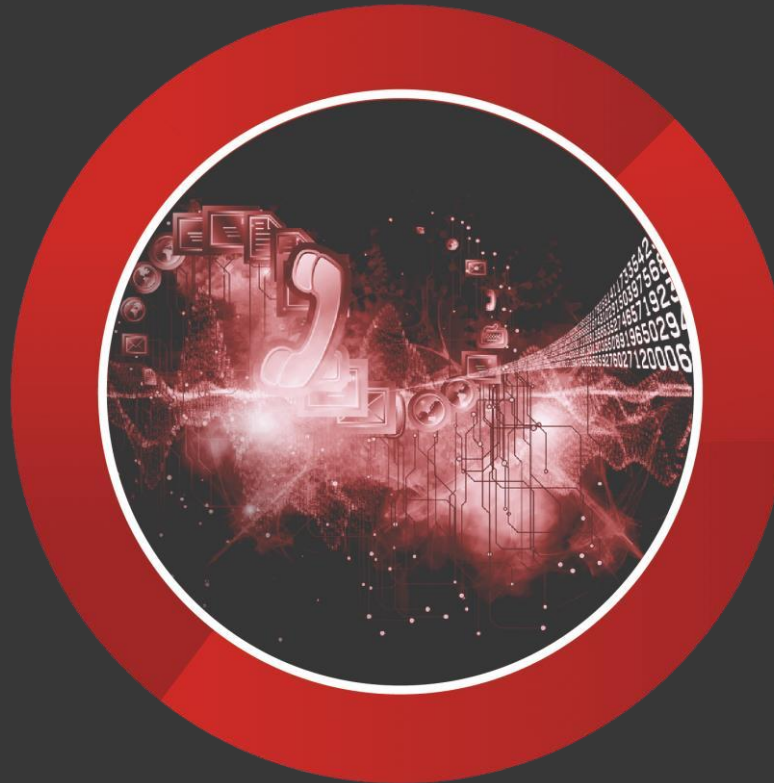
Also available as a CLOUD-based service

# ADVANCED IT INFRASTRUCTURE



# NETWORKING & TELECOMMUNICATIONS

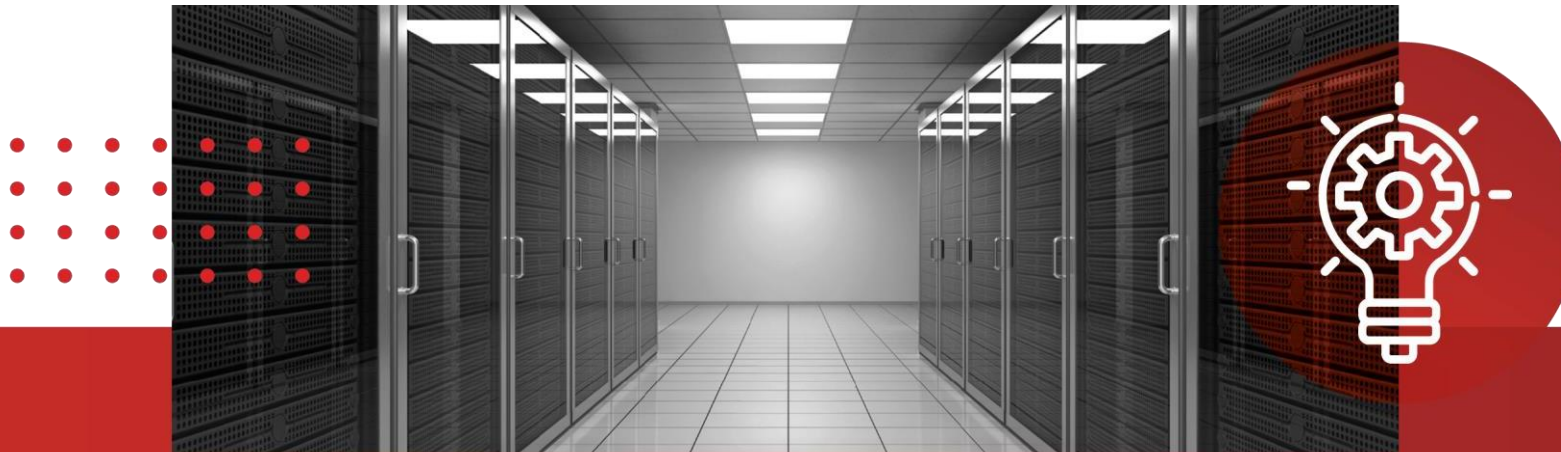
- Structured Cabling
- Switching & Routing
- Cloud Infrastructure
- WAN Optimization & Load Balancing



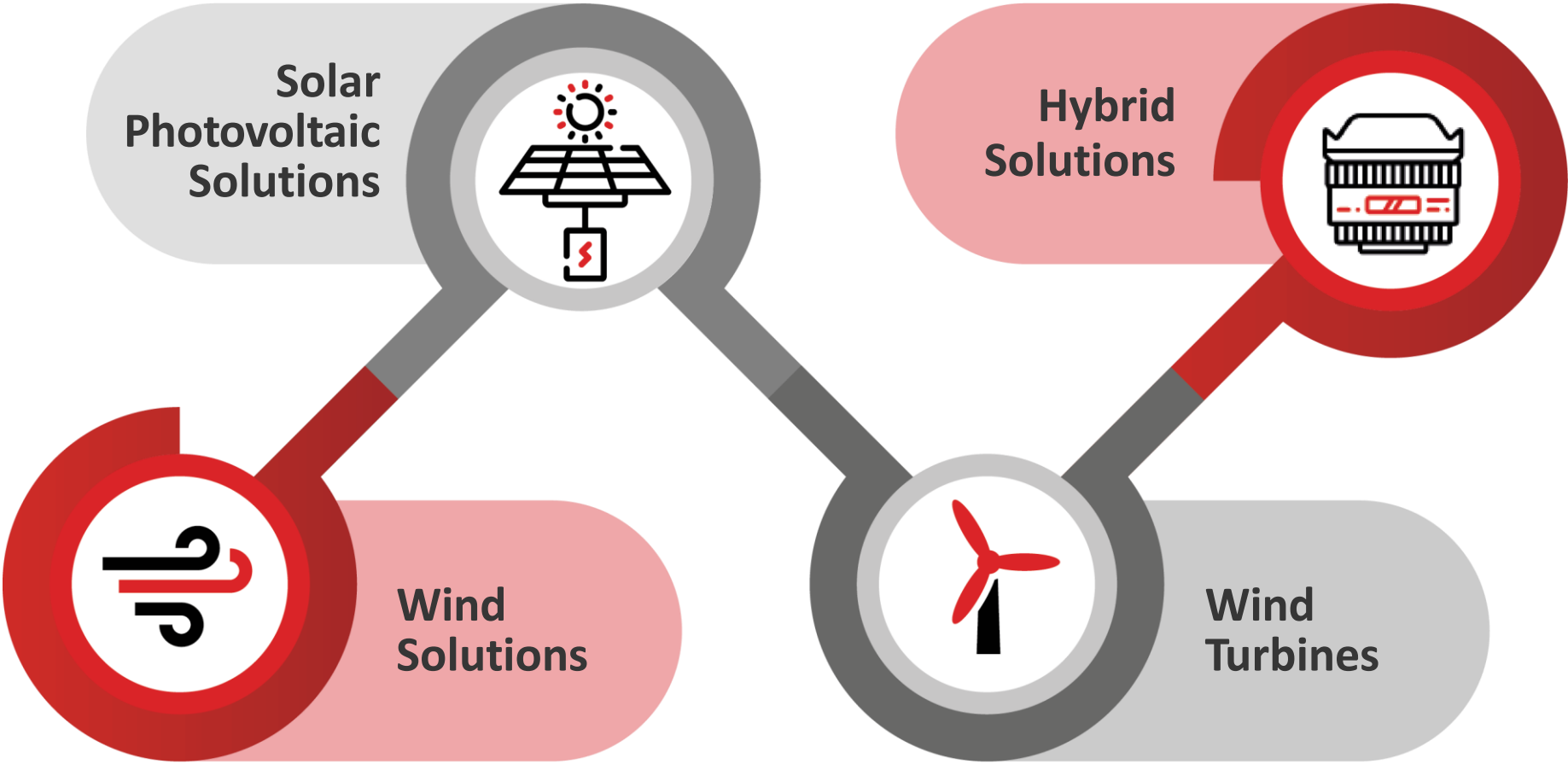
- Network Security
- Voice & IP Telephony
- Video Conferencing
- Unified Communication & Collaboration

# SITE & POWER

- Civil Works & Raised Floor
- Lighting, Earthing & Bonding
- Fire Alarm, Protection & Fighting
- CCTV, Access Control & Public Address
- Racks, Containment & Structured Cabling
- Precision Cooling
- UPS Systems
- Environment Monitoring
- Data Center Infrastructure Mgmt. (DCIM)
- UPS Systems
- Switchgears
- DC Telco Power Solutions
- Precision Cooling
- Industrial Batteries



# RENEWABLE ENERGY SOLUTIONS



# CONTACT CENTER & MARKETING SERVICES

Tele-Sales  
& Account  
Management



Collection



Customer  
Service



Chat &  
Social Media  
Support



IT Support



Virtual  
Secretary



Inside Sales  
Organization



# LOGISTICS & WAREHOUSING SERVICES



Goods Reception



Warehousing



Packing



Pick-up & Delivery



Collection



# SMART BLDG. & EPS SOLUTIONS

## INTELLIGENT BLDG. & OFFICE SOLUTIONS



01 Lighting Mgt. & Control

02 Shading Solutions

03 Energy Saving System

04 Building Mgt. System

05 Office Furniture

06 Architecture Material

07 Partitioning Solutions

08 Home Automation

09 Wiring Devices

10 Audio Visual

11 Electronic Door Lock & Fingerprint

# SMART BLDG. & EPS SOLUTIONS

Access Control,  
Intrusion & Intercom



01 Video Surveillance

02 Access Control & Intrusion

03 Power Mgt. & Transmission

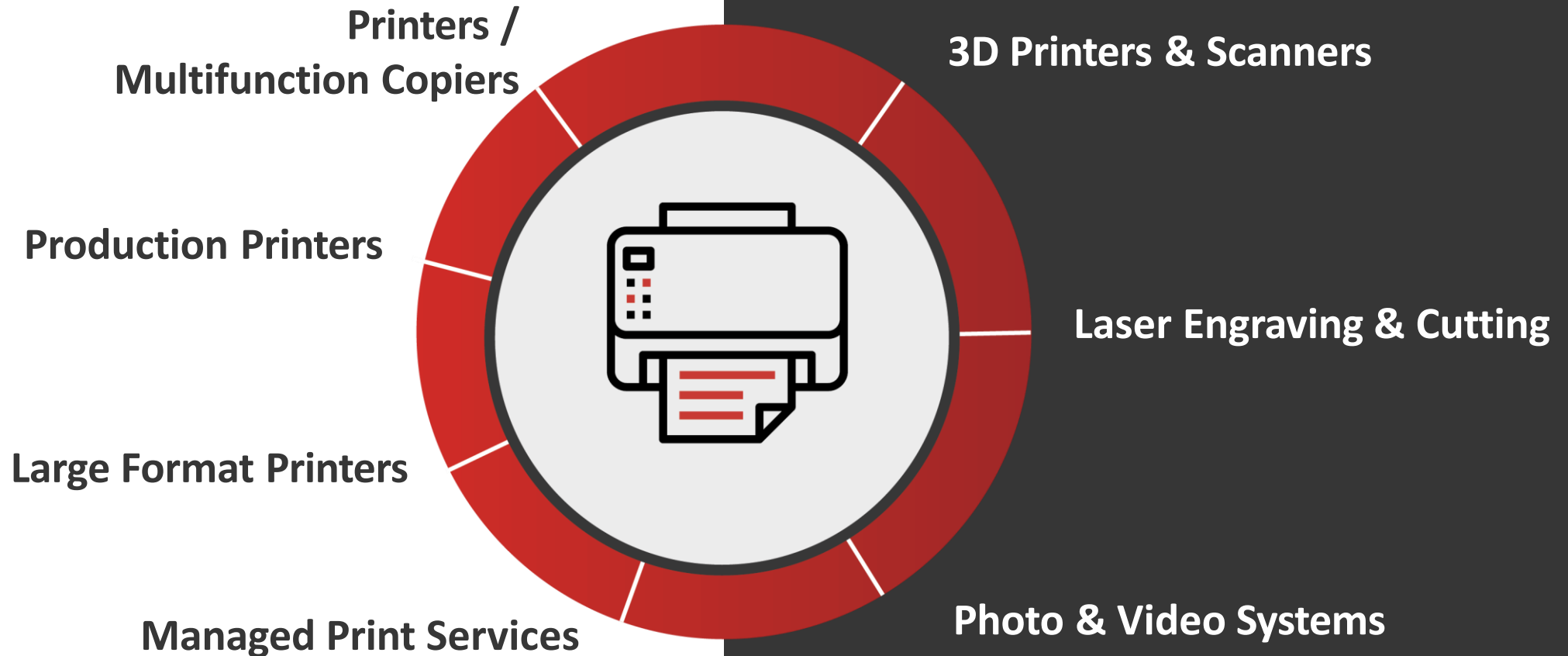
04 Body Temperature Measurement System

05 Temperature Measurement Solution

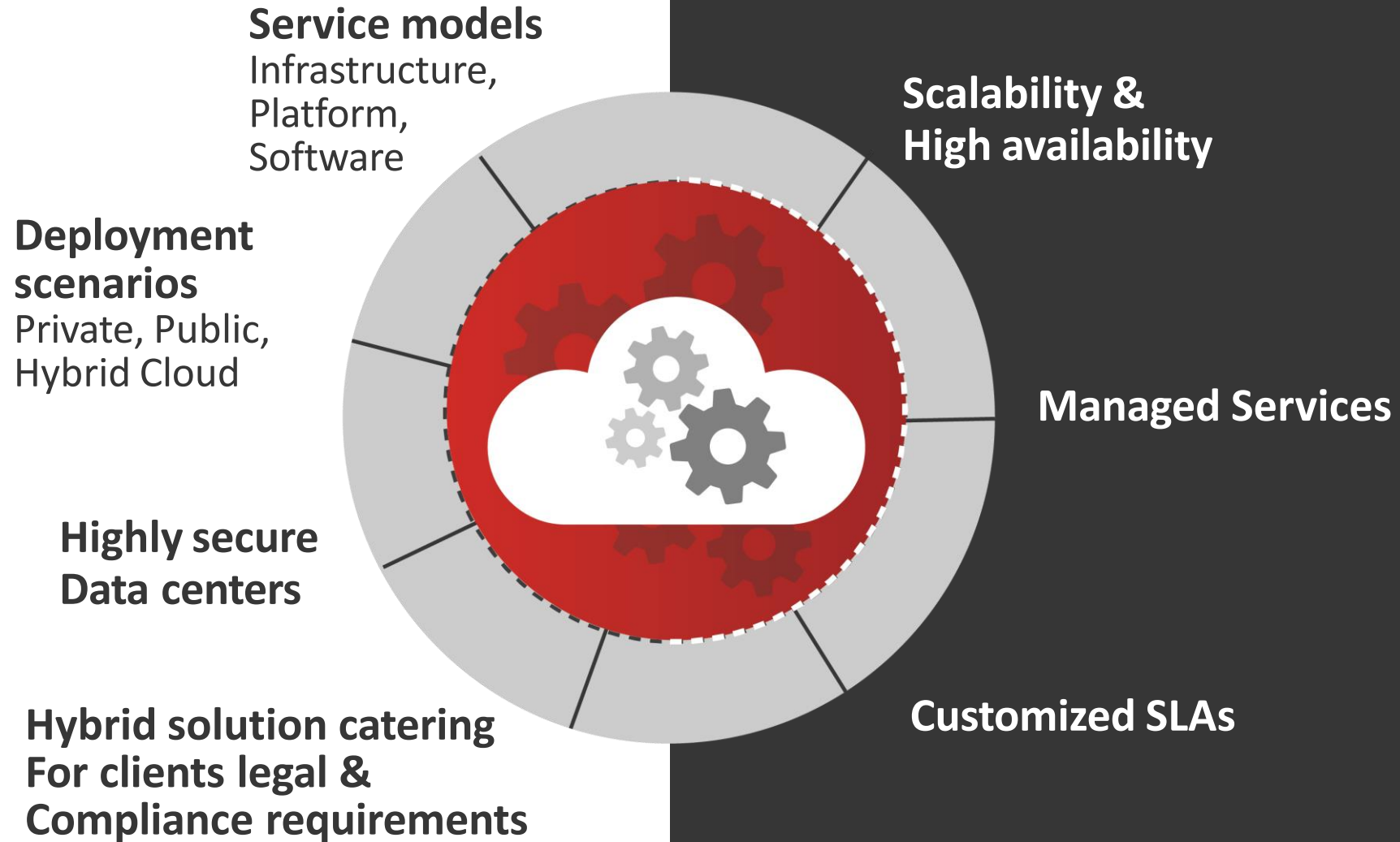
06 Command & Control

07 Fever Screening Solution

# IMAGING & PRINTING



# CLOUD-BASED SOLUTIONS



# BANKING SOLUTIONS

- **Core Banking**

- eChannels
- Wealth Management
- Lending & Collection
- Enterprise Risk Management & Profitability
- Compliance
- Regulatory Systems
- IT Monitoring & Mgt.

- **Electronic Funds Transfer (EFT)**

- ATM/POS Switching
- Card Mgt. System
- Instant Card Issuance
- Fraud Protection
- Payment Switch Monitoring
- EFT Simulation & Stress Testing
- Mobile Payment
- Reconciliation



# BANKING SOLUTIONS

- **Banking Peripherals**

- Passbook & Card Printers
- Kiosk
- Central Issuance

- **Government**

- eGovernment
- Citizen ID Issuance & Mgt.

- **Omni-Channel Platform**

- **Financial CRM**



# TELCO SOLUTIONS



- Billing & Revenue Mgt.
- Revenue Assurance
- Fraud Management
- DC Telco Power Solutions





# HIGHER EDUCATION SOLUTIONS



**Student Information Management**



**Alumni Management System**

# HEALTHCARE SOLUTIONS



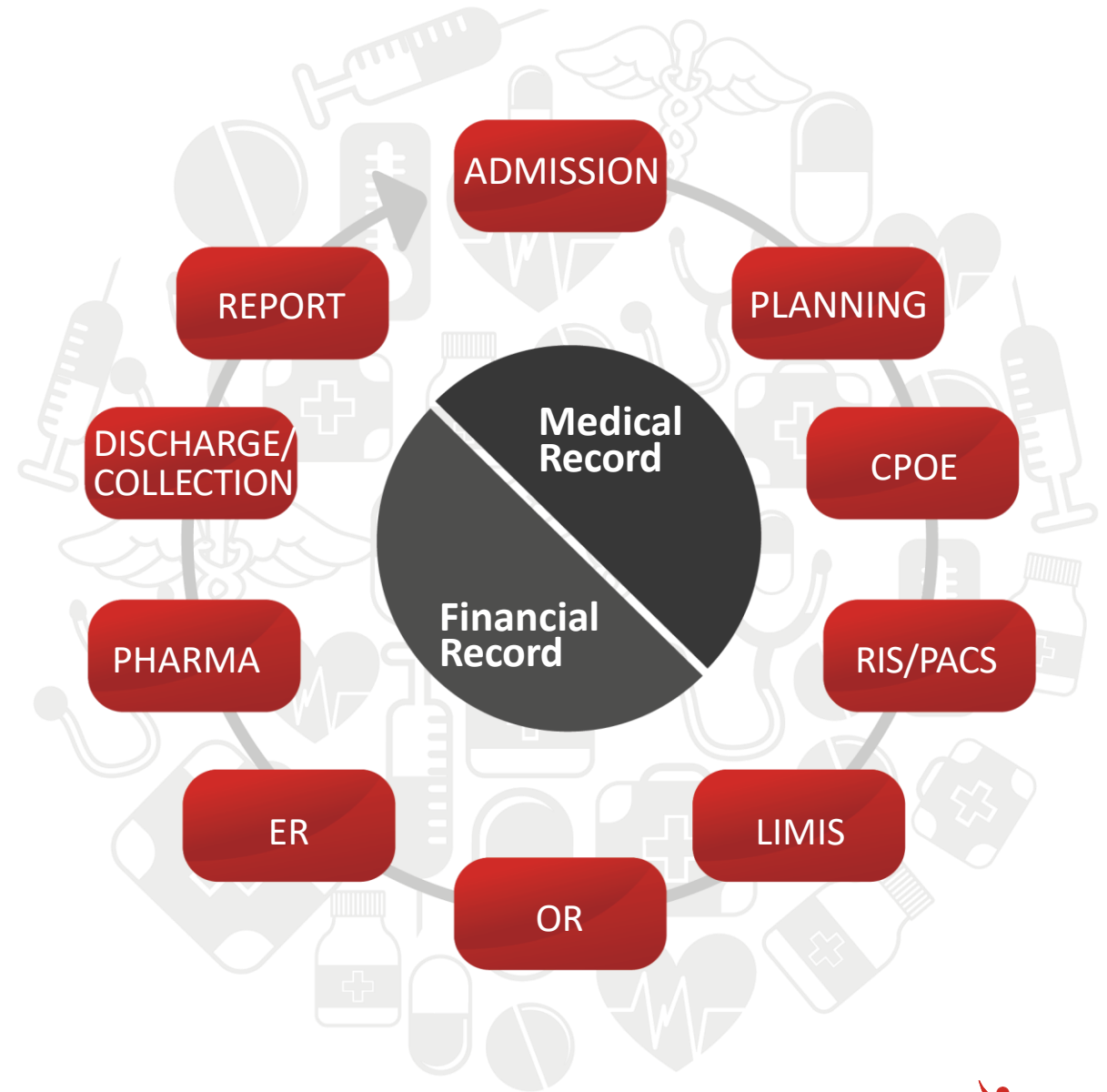
## A FULL Hospital Information System

- Modular based
- From a private specialty center to a university medical center
- Medical /financial records System

All world medical/nursing standards & certifications



Localized to cater for country requirements



# ENTERPRISE SOLUTIONS

- Information Display
- Enterprise Resource Planning
- Enterprise Solutions & Application
- Human Resources Mgt.
- CRM
- Digital Assistant
- Enterprise Project Management
- Middleware & Application Integration
- Web Portal & Collaboration
- Output Mgt.
- Business Intelligence & Analytics
- Big Data & AI Solutions
- Document Mgt. Solutions & Services
- Enterprise Information Archiving
- Robotic Process Automation
- Team Collaboration



# WORLD LEADING VENDORS

## IT INFRASTRUCTURE

  
Hewlett Packard  
Enterprise




 • dynabook



 Microsoft

vmware®

Alcatel-Lucent   
Enterprise

aruba®  
NETWORKS

FORTINET®

  
CISCO

CITRIX®

VERITAS™

ORACLE®

 Red Hat

ca

DELL  
Technologies

veeam

 Symantec.

NUTANIX™

 LG Business  
Solutions

Canon

  
VCE

EPSON

  
3D SYSTEMS®




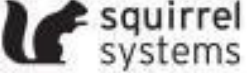






















VALIMAIL  
TRUST YOUR EMAIL

BEYOND  
IDENTITY

SAMSUNG

# WORLD LEADING VENDORS

## Software & Solutions

BANKING	TELCO	HOSPITALITY	HEALTHCARE	HIGHER EDUCATION	ENTERPRISE SOLUTIONS	
						
						
						
						
						
						

# WORLD LEADING VENDORS

## Site, Power & Office Solutions

**APC**  
by Schneider Electric

**EATON**  
Powering Business Worldwide

**Schneider Electric**

**VERTIV**

**LEVITON**  
Network Solutions

**KACO**  
new energy.

**Narada**

**YUASA**

**ELTEK**  
always on

**victron energy**

**STUDER**

**TrinaSolar**  
The power behind the panel

**ESPE**  
Professionelle Energie

**SCHLETTER**  
Solar Mounting Group

**DISTECH CONTROLS**

**SOLARMAN**  
Historized Anzysos Networked

**Deye**

**Dyness**  
ENERGY STORAGE SYSTEM

**AEOLUS**  
WIND TURBINE

**REC**

**Jinko Solar**  
Building Your Trust in Solar

**HUAWEI**

**LG**

**SMA**

**Solar-Log**  
by Solare Datensysteme GmbH

**meteocontrol**  
Energy & Weather Services

**EnerSys**

**LONGi Solar**

**KYOCERA**

**Reon**  
Energy

**solis**

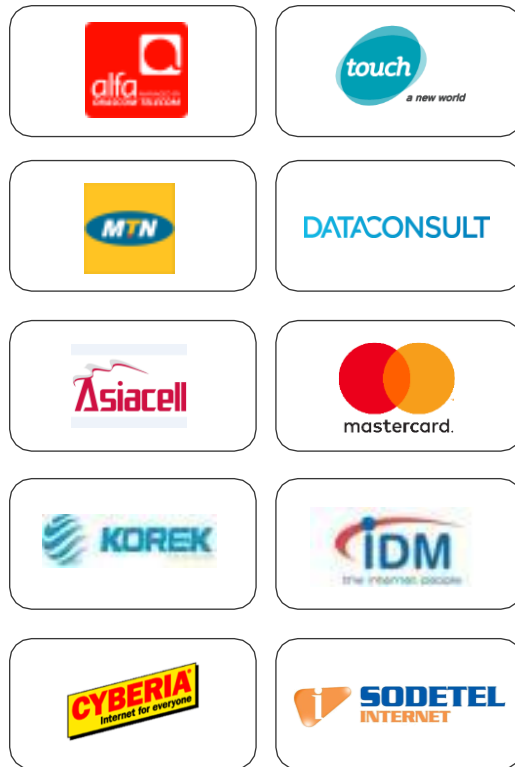
# MAJOR CUSTOMERS

## BANKING

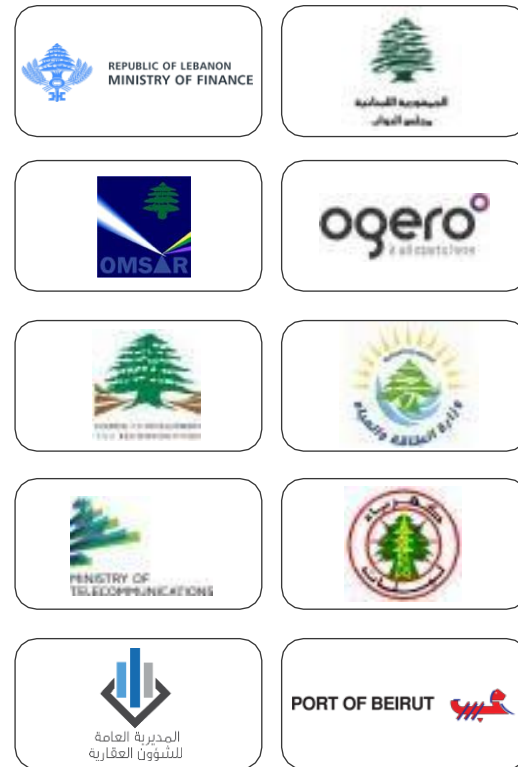


# MAJOR CUSTOMERS

## TELCO



## PUBLIC SECTOR



## RETAIL & WHOLESALE



## MEDIA





# MAJOR CUSTOMERS

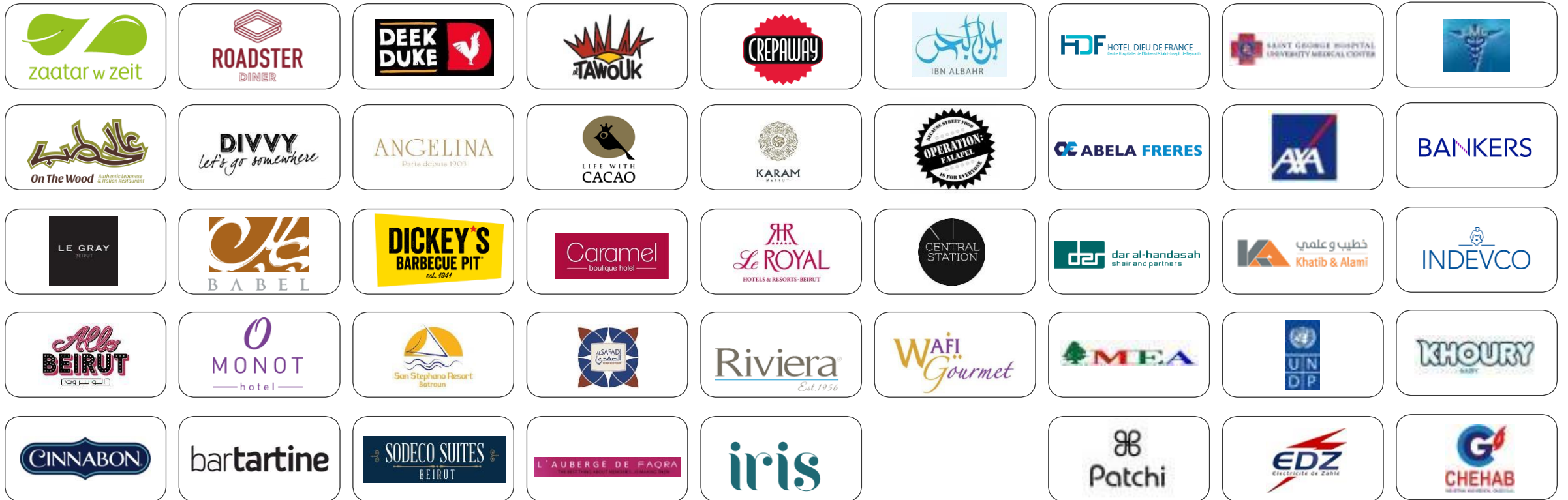
## HIGHER EDUCATION



# MAJOR CUSTOMERS

## HOSPITALITY

## OTHER SECTORS





[WWW.ITGHOLDING.COM](http://WWW.ITGHOLDING.COM)

